

CAIRNGORMS NATIONAL PARK AUTHORITY AUDIT COMMITTEE

FOR DECISION

**Title: INTERNAL AUDIT REVIEW: COMMUNITY
ENGAGEMENT AND STAKEHOLDER SATISFACTION**

Prepared by: BRIAN CURRAN, KPMG

Purpose

This paper presents the outcome of the internal audit review of the Cairngorms National Park Authority's activities in the areas of community engagement and stakeholder satisfaction, undertaken as part of the agreed 2011/12 Annual Internal Audit Plan.

Recommendations

The Committee is asked to:

- a) Consider the internal auditor's findings on the operation of the Authority's work on community engagement and stakeholder satisfaction, as set out in Annex 1;
- b) Endorse or amend the management responses to the recommendations for action.

Executive Summary

The Authority's internal auditors, KPMG, have undertaken a review of both National Park Authorities' work on community engagement and stakeholder satisfaction. This review delivers an item of the agreed internal audit plan for 2011/12. The full report on the review is set out at Annex 1 to this paper.

The report highlights 6 recommendations relevant to the current operations with Cairngorms NPA. Four recommendations are graded as moderate and 2 as low priority for action. The recommendations have been accepted by management, and draft management responses are set out in the report at Annex 1.

DAVID CAMERON
8 June 2012
